

PEPSI PRESENTS TRNSMT



Day	Date	Headliner	Gates Open*	Arena Closes*	VIP Closes*
Friday	19th June	Richard Ashcroft	12pm	11pm	12am
Saturday	20th June	Kasabian	12am	11pm	12am
Sunday	21st June	Lewis Capaldi	12pm	11pm	12am

*Times are subject to change.

*Artist set timings are variable and subject to change right up until the day so will not be announced in advance of the festival weekend. They will be available on the Pepsi MAX presents TRNSMT app.

Welcome

Thank you for purchasing tickets for our award-winning Pepsi MAX presents TRNSMT Festival. We're committed to making sure every fan can enjoy their experience safely, comfortably, and confidently and are delighted to be returning to Glasgow Green to host our eighth year with an incredible lineup! We genuinely can't wait to see you all again and are busy putting together the final preparations to make it a weekend to remember. We hope the information in this guide is useful and helps make your experience more enjoyable.

Please take time to read this accessibility guide and remember to share it with your essential companion. They must also know the information provided in this guide.

This year we are excited to be partnering with Nimbus Disability and The Access Card, one of the largest disability accreditation organisations. Nimbus is an organisation run by and for disabled people who specialise in helping disabled people communicate their evidenced access requirements. [Find out more about Nimbus Disability here.](#)

Pepsi MAX presents TRNSMT Festival are proud to have been awarded the Platinum level of Attitude is Everything's Charter of Best Practice.

Attitude is Everything is an organisation which aims to improve D/deaf and disabled people's access to live music by working in partnership with audiences, artists and the music industry. The ethos of the Charter is that D/deaf and disabled people should be as independent as they want to be at live music events and over 100 venues and festivals have already signed up.



Please ensure you fully read this Accessibility Information Guide and [General Event Information](#).

Download the Official
App
"TRNSMT Festival 2025"
(IOS/Android)



Follow us on Social
Media for updates.



@TRNSMTfest

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Top 10 Things to Know Before Coming to TRNSMT

1

General Admission ticket holders can collect their accessible wristbands and Essential Companion ticket at the East or West. **VIP Ticket holders** can collect these at the VIP Entrance and enter through the VIP Accessible Lane (East). **See map on page 3.**

2

Pre-approved accessible parking will be available on **East Carriageway between Binnie Place and Arcadia Street**. You will need pre-approval to use this area. **More information on parking on page 12.**

3

If you have approval for the use of the Raised Platform, your seating location on the platform will be allocated on a **first-come, first-serve** basis, regardless of ticket type (e.g. GA, VIP, VIP Priority).

4

The **Ground Level Viewing Area** is mainly standing with the option to take a seat for short breaks at the back of the area. While seated, please note that there may be standing fans in front of you.

5

Your Essential Companion ticket (if applicable) has been issued to you on the basis that the **Companion is willing and able to assist you at all times**. If they become intoxicated, or are not carrying out this role, you and your Essential Companion may be **required to leave the site for your safety**.

6

For those in the Accessible Areas, **we kindly ask you to remain there for a short period after the show wraps up**. This ensures pathways are clear when you're leaving, making your exit experience more comfortable.

7

Any aggression or abuse, physical or verbal, directed towards our staff or other fans will not be tolerated.

8

One Essential Companion can accompany each accessibility customer in the accessible areas unless otherwise agreed due to specific accessibility requirements.

9

This event is completely **cashless**. All vendors will accept **card payments only**.

10

The **Accessibility Team** will be based at the Main Stage Accessible Platform if you need any assistance.

Festival Cartoon Map



DUKE STREET PICK UP / DROP OFF
BUCHANAN BUS STATION / MERCHANT CITY

PLEASE RESPECT THE LOCAL COMMUNITY
WHEN WALKING TO AND FROM THE EVENT

19-21 JUNE 2026 | GLASGOW GREEN

PEPSI PRESENTS
TRNSMT

MAINSTAGE PEN INFO
FIRST COME, FIRST SERVED
UNLESS YOU HAVE VIP PRIORITY

PEN 1 & 2
ENTRANCE & EXIT

LONDON ROAD
PICK UP / DROP OFF

KEY

	BUDWEISER		VIP BAR		WELFARE		ACCESSIBLE TOILETS		BEATBOX BAR
	PEPSI MAX		BBC RADIO 1 BROADCAST		FIRST AID		ACCESSIBLE PLATFORM		NO LOW ALCOHOL BAR
	COCKTAIL BARS		SMIRNOFF BAR		FREE DRINKING WATER POINT		FESTIVAL & ARTIST MERCHANDISE		URINALS
	HELP POINT		FOOD		WELLBEING		TOILETS		VIP PRIORITY BAR


Accessibility Cartoon Map



Key Locations - What3Words

What3Words is a geocode system designed to identify any location within a resolution of approximately 3m. It is an easy way to find and share exact locations.

We have listed below some key site locations for you.

Their icon looks like this:  - You might spot this throughout the guide to indicate locations!

[You can either download the app or use the website here.](#)

East Box Office	pool.spots.brands
East Accessible Entrance	hedge.inspector.royal
West Box Office	degree.bikes.pink
West Accessible Entrance	online.direct.inch
VIP Box Office	glow.snake.become
VIP Entrance	glow.snake.become
Accessible Parking (The Grn)	swung.races.solo
Overflow Accessible Parking (King's Drive)	bumpy.planet.sculpture
Accessible Drop-Off/Pick-Up	bound.neck.pushed
Main Stage Accessibility Areas	robots.fact.bunny
King Tut's Accessibility Areas	fears.glitz.number
Boogie Stage Accessibility Area	bunny.swim.good
BBC Introducing Accessibility Area	pops.robot.unions

Before You Leave Home

Download your Tickets

1. Download the Ticketmaster app on your phone.
 - a. Open your phone's app store and search Ticketmaster UK.
 - b. Download the app.
2. Log into your Ticketmaster account.
3. Pre-load your ticket before arriving at the festival.
 - a. This won't show your Essential Companion ticket as you'll collect this when you arrive.

Why?

This means you won't have to worry about phone signal to get your tickets when you arrive. We will need to scan the QR code on your downloaded tickets when you arrive so you can enter the festival.

Know your Approved Accessible Facilities

1. Find your confirmation email.
 - a. This email will have been sent from access@trnsmtfest.com.
 - b. The subject will be TRNSMT Accessible Application.
2. Check which facilities you have been approved for. It will state clearly on your email, which facilities you are approved for each day.

What am I looking for?

Your email will say the following before listing facilities you are approved for.

I am happy to confirm your application has been processed and accepted for the use of the below facilities for the

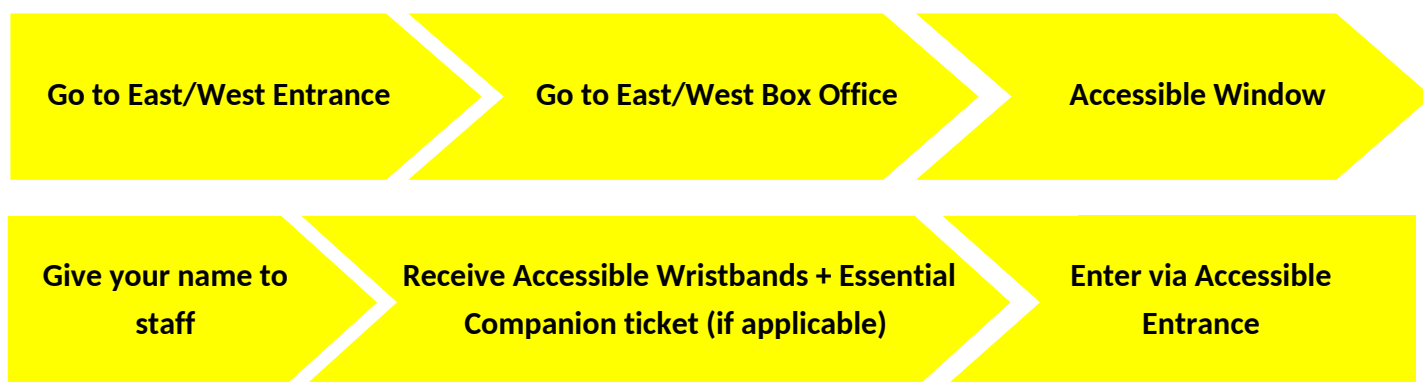
Entry To The Festival

General Admission Tickets

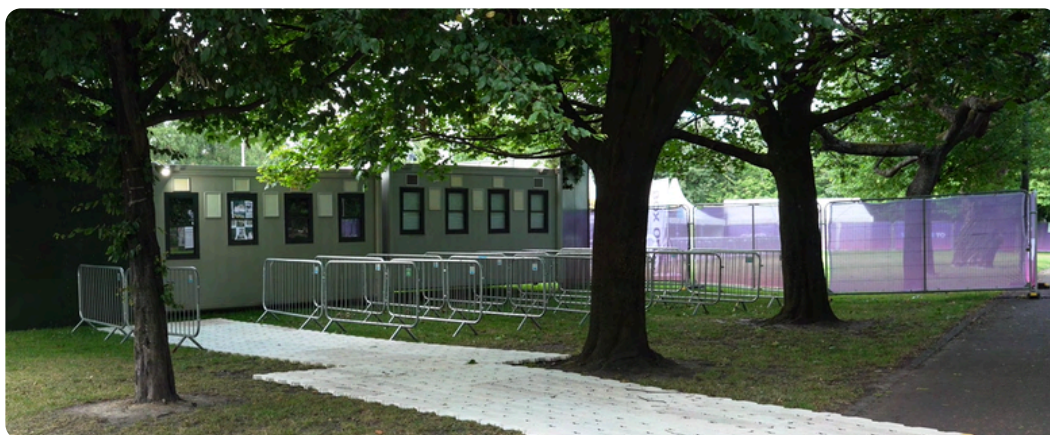
General Admission ticket holders can enter via the **East or West entrance**. All Box Office locations will have a lowered window. **Please bring your confirmation email from access@trnsmtfest.com.**

East Entrance: Best if using Accessible Parking (The Grn) or coming from Bridgeton train station.

West Entrance: Best if using Accessible Overflow Parking (King Street) or coming from Glasgow Central/City Centre.



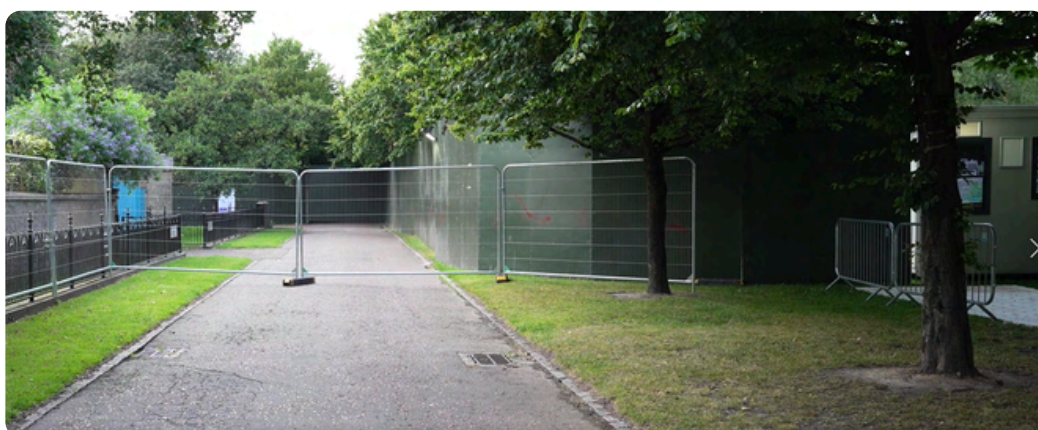
The below images show the East Box Office and Accessible Entrance in 2024. Please note, the layout may look slightly different this year.



East Box Office



pool.spots.brands



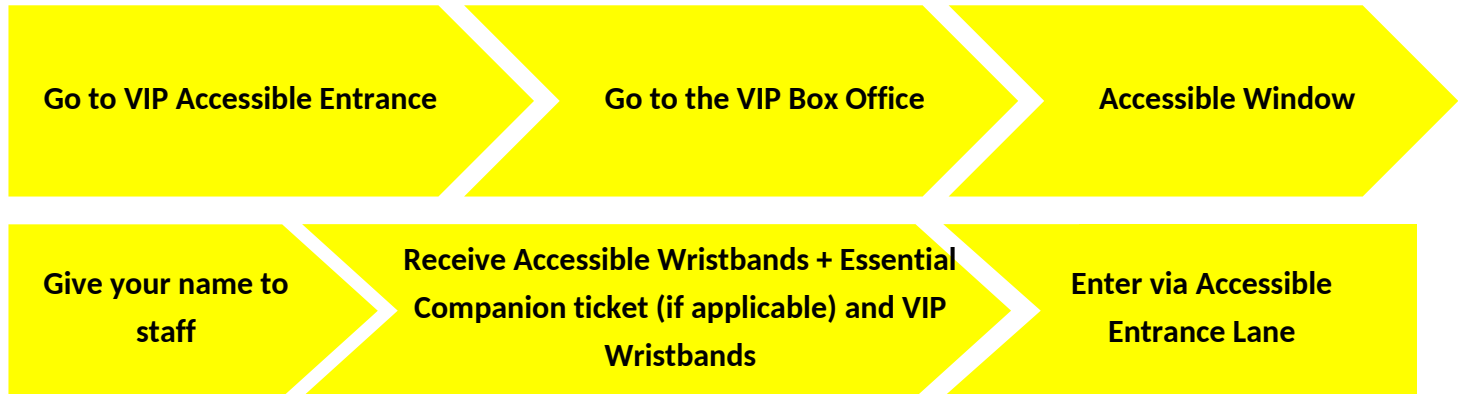
Accessible Entrance



hedge.inspector.royal

VIP Tickets

VIP or VIP Priority ticket holders enter via **the East VIP entrance**. The Box Office will have a lowered window. **Please bring your confirmation email from access@trnsmtfest.com.**



VIP Entrance



glow.snake.become

Routine Searches

- All festival attendees are subject to a search of their bags, mobility aids and person.
- You may request a female or male member of security to complete the search.
- Dogs may also be present.
- There will be accessible toilets nearby.
- To avoid any delays or issues, [please review the list of prohibited items that you cannot bring to the festival by visiting our website.](#)
- You can bring an empty soft plastic water bottle to refill at our water points. Metal, hard plastic and glass reusable water bottles won't be allowed.
- More information on prohibited item authorisations for items required due to accessibility requirements (e.g. prescription medication) can be found on the next page.

Prohibited Items

If you need to bring any of the following prohibited items due to your accessibility requirements, you will have indicated this in your accessibility application and received an authorisation email from us. If you did not do this and now require one of the prohibited items, please complete our Accessible Application Form and tick the relevant boxes. **This application form will close 5 days prior to the event start.** If you have not completed the form and still need to bring one of the below, please ask to speak to a security supervisor when you arrive on the day.

- Bag larger than A4 size (21cm x 30cm)
- Food
- Non-alcoholic drinks
- Medication that is not immediately recognisable (e.g. controlled drugs, needles)

Medical Marijuana

Medical marijuana prescribed for daily use may be brought into the event. Please bring the medication in its prescribed form together with the original prescription supporting its use for the entire duration of your time at the event. You may be asked to present this, along with identification matching the name on the prescription, upon entry.



Invisible Disabilities

We understand that **invisible disabilities are not immediately apparent.** If you would like support or advice inside the event, our Accessibility Team will be the main point of contact. They'll be based at the Main Stage Accessible Platform.

Alternatively, please contact us in advance with your questions via access@trnsmtfest.com.

We welcome all disabilities at our event and in our accessible areas.

Essential Companion Information

- If you have been approved to attend TRNSMT Festival with an essential companion, please ensure they arrive with you. **Your essential companion must be present with you at check-in to receive their wristband.**
- Please ensure that your **essential companion is willing and able to fulfil all your requirements**, as needed, and will be able to **assist during an evacuation or other emergency.**
- If TRNSMT Festival finds evidence that **your essential companion is not attending for the purpose of supporting your needs (e.g. they become intoxicated and unable to carry out their role), they may be asked to leave the festival.** Before taking this action, we will inform you, share the evidence used to reach our decision, and discuss alternative means for your needs to be supported.
- Please **share this accessibility guide with your PA/Companion**, as they must also know the information in this document to fully support you. They should be familiar with the content of this Guide.
- **You and your essential companion should make yourself aware of the accessibility team and stewards in the accessible areas** in case you need any assistance.
- You and your essential companion should make sure to **check the weather** before attending and ensure you are prepared for the ever-changing Scottish weather.



Emergency Information

- The Essential Companion ticket is provided on the expectation that your **Companion is willing and able to assist you throughout your visit**, and would be available and able to help you in the event of an evacuation.
- In the instance of a site evacuation please ensure that your **PA/Companion is aware that they are your main point of assistance** in an emergency evacuation.
- Crowd management personnel located near the Accessible Platform will assist in moving everybody to a place of safety.
- **Please follow the stewards' instructions in the event of an emergency.**
- We encourage all accessibility customers to come up with a personal emergency plan in advance of the show with their Essential Companion.
- If you would require any additional support in the event of an evacuation, please let us know in advance.











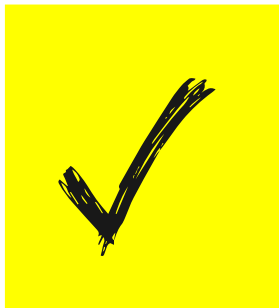







Exit

For those in the Accessible Areas, we **kindly ask you to remain on the platform for a short period of time (approx. 5 minutes) after the show wraps up**. This ensures **pathways are clear when you're leaving**, making your exit experience more comfortable.

Stewards will then provide an escort from the accessible areas to the parking/pick-up locations, if this is required.



What's Included in your Wristband?

	Accessible Platform Wristband	Ground Level Viewing Area Wristband	Accessible Facilities Wristband
Access to Accessible Toilets around site			
Use of our Sensory Tent (if required).			
Access to the Main Stage and King Tuts* Accessible Platform <small>*King Tut's Platform access first-come, first-served only - limited capacity</small>			
Access to the Main Stage and King Tuts* Ground Level Viewing Area <small>*King Tut's Ground Level Viewing Area access first-come, first-served only - limited capacity</small>			
Accessible Parking (if applied for and approved in advance)			
PA/Companion Ticket (if applied for and approved in advance)			

If you are having any trouble gaining access to the above facilities, obtaining your wristband or encounter any other issues while attempting to use the accessible facilities please request to speak to the Accessibility Team and they will do their best to assist in resolving the issue.

Travel to the Festival

Accessible Parking

- Accessible Parking must be pre-booked via our accessible application form. You will not be permitted to park without pre-approval. If you have been approved for accessible parking, it will say so on your confirmation email (See Page 6).
- Accessible Parking is going to be available on The Grn between Binnie Place and Arcadia Street. This will be accessed via Arcadia Street. **This area is at full capacity for Sunday (21/06).**



rivers.minds.ranged

- We will have a limited number of overflow parking spaces available on King's Drive. **You will be notified if you have been approved for the use of this area.** Please note, this is a 500 metre walk to the East Entrance of the festival.



bumpy.planet.sculpture

- There will be road closures in place during the event, please be **prepared to be stopped** by stewards and present your Blue Badge. **They will have a list of pre-approved vehicles and will check your details against this.**
- If you have been approved for Accessible Parking, we will have asked in the accessible application for your car registration number. **You may be contacted during the event, should your car need to be moved.**
- There will be delays when leaving the parking areas as there will be high pedestrian footfall. This means no vehicles can move until the traffic and event management team deem it safe for anyone leaving the event.

The below images show the Accessible Parking on The Grn in 2024.



Accessible Drop-Off/Pick-Up

- The Accessible Drop-Off/Pick-Up location will be on King's Drive.
- Advise the steward at the road closure points that you are there for Accessible Drop-Off/Pick-Up. **They will allow your car or taxi to come in, drop off and leave from this area.**
- Please bring this information with you to present to the stewards.
- Pickups after the event should be arranged for King's Drive

 bound.neck.pushed

- We would recommend that you pre-book your taxi collection and the stewards can direct them to the pick-up area.



Local Taxis

- Glasgow Taxis (<https://www.glasgowtaxis.co.uk/>)
- GlasGO Cabs (<https://glasgocabs.co.uk/>)
- Saltire Private Hires (<https://saltireprivatehire.co.uk/>)

We're not in control of the service the taxi companies provide. We endeavour to make it as easy as possible for taxis to enter and leave the drop-off/pick-up zone. If your taxi doesn't show up, or you experience any other issues, please speak to a steward who can assist or direct you to our Welfare Team (Purple Hi-Vis).



Train

The nearest train station to Glasgow Green is **Bridgeton**, which is approximately an 850-metre (850 meter, 10-minute) walk from Glasgow Green. Trains will be very busy heading to and from the event, and you may not be able to board your first choice of train.

What 3 Words address:  beam.riches.ranks

Please plan ahead and check the ScotRail website for the latest information.

For more information on how to get to Glasgow Green, please click this link <https://trnsmtfest.com/info-item/getting-here>



Bus

Citylink are running national services to Buchanan Bus Station from across the country including Inverness, Perth, Kirkcaldy, Falkirk, and Halbeath.

For information on Citylink's Accessibility [please click here](#).

Happy Bus provides chartered coach services from various locations to and from Glasgow Green. Find their routes here: <https://www.happybus.co.uk/>

You can email Happy Bus on info@happybus.co.uk for information on Accessibility.

The Festival Environment

Stage Effects

Flickering light effects, lasers, strobing, pyrotechnics and other effects may be used during performances. Some of these will look and sound very similar to fireworks. Some will have no visual element but will make a very loud crack or bang noise. **Foam ear plugs** can be provided on request from the Accessibility staff. The accessibility team on the platform can advise on effects used during the set.

Crowds

TRNSMT Festival can host up to 50 000 people per day. This means a lot of people will be standing close together, watching the performances on stage. There may be people brushing past you or bumping into you while dancing. The crowd can also be noisy. If you're feeling overwhelmed by this, please find more information on our sensory facilities on page 25.

Ground Conditions

As Glasgow Green is a greenfield site, there are sections of the arena that could have **uneven ground**. This means that access to certain areas of the site may not be practical, especially in bad weather conditions. The event arena floor will be uneven and consist of a combination of grass, gravel and limited tarmac pathways and terra-plast trackway. We ask customers to prepare for all weather and ground conditions.



Accessible Facilities








Raised Accessible Platforms



Main Stage Accessible Platform


Two Tiered Platform.

Wheelchair users will be positioned on top tier.

-  Accessible Toilets.
-  Changing Places Facilities (with hoist).
-  Wheelchair/Mobility Scooter Charging facilities (Limited).
-  Food & Drink Service available to Accessible Platform.
-  Limited Bar.
-  Merchandise Service available to Accessible Platform.
-  robots.fact.bunny

 Audio Description.

 Live Captioning.


 BSL Performance Interpretation*

*Sunday Only

King Tut's Accessible Platform



 Smaller Viewing Platform (first-come, first-served).

 Accessible Toilets.

 fears.glitz.number



I'm on the waitlist for the Raised Platform - what do I need to do?

You'll be notified if space becomes available in the lead up to the event. If not, please come see us just before the headliner starts and we will be able to advise if we have extra space. You can still make use of our other facilities.

Please let us know if you require any assistance throughout the day.

What to Expect When You Get to the Accessible Platform

- You will go to the check-in/information point at the entrance to the accessible platform and speak to our staff.
- They will ask for your name and check your wristband.
- They will direct you up the ramp onto the accessible platform.
- A volunteer or a steward on the accessible platform will get you a seat or space on the platform.
- This will be your seat for the rest of the event (Main Stage Platform only). You should let staff know if you are leaving for the rest of the night.
- The people who arrive first will be at the front of the platform and the rows will continue one behind the other.

Accessible Platform - Points to Note

- **One person can accompany each accessibility customer on the platform** unless otherwise agreed due to access requirements.
- **The platform is seated only.** This is to prevent restricted views for other customers. If you wish to **stand or dance**, you can do so at the **back of the platform**.
- **Walkways on the platform must be kept free** for Health and Safety reasons. There will be **no standing or dancing allowed in these areas**, and stewards may ask you to move elsewhere.
- For the comfort and enjoyment of all customers using the facility, **smoking/use of e-cigarettes/vapes is not permitted on the platform**.
- **No abuse of the Essential Companion wristband** will be tolerated, or this wristband will be revoked.
- Please remember that your behaviour can affect the experience of those around you. **Any aggression or abuse, physical or verbal, directed towards our staff or other fans will not be tolerated.**
- Stewards will provide you with a **seat and position on the platform** upon arrival. Your seat location will be operated on a **first-come, first-serve basis**.
- **Please report any spillages** to the stewards.
- Earplugs will be available on the Accessible Platform should you require them.
- **If you are leaving the platform for an extended period of time**, it is advised you inform stewards or those around you that those seats are taken. Please let staff know if you're leaving the platform for the rest of the day.

Ground Level Viewing Areas (GLVAs)

The Ground Level Viewing Areas are located in front of the Raised Accessible Platforms. This area is **mainly standing with the option to take a seat for short breaks at the back of the area**. It's ideal for those who need a less crowded area and the option of sitting for a short period of time. While seated, please note that there may be standing fans in front of you.

Main Stage Ground Level Viewing Area (GLVA)



Limited Seating.



Accessible Toilets.



Changing Places Facilities (with hoist).



Limited Bar.



Food & Drink Service available to GLVA.



Merchandise Service available to GLVA.



motel.healers.before



Audio Description.



Live Captioning.



BSL Performance Interpretation*

*Sunday Only

King Tut's Ground Level Viewing Area (GLVA)



Smaller Viewing Area (first-come, first-served).



Limited Seating.



Accessible Toilets.



motel.healers.before



BBC Introducing Stage



Small Ground Level Viewing Area.



Picnic Benches on a grassy slope.



Accessible Toilets - refer to cartoon map.



Alert a steward for any access help.



Beatbox Boogie Stage



Accessible Toilets - refer to cartoon map.



Alert a steward for any access help.



This area is very busy and will involve a lot of crowd movement. It is situated on a grassy plain with limited hard standing paths around it.



The Hangout



Small Ground Level Viewing Area.



Accessible Toilets - refer to cartoon map.



Alert a steward for any access help.



Please note that the Food/Drink/Merch service and Wheelchair charging facilities will not be available at the King Tut's Stage, BBC Introducing, Beatbox Boogie Stage and The Hangout accessible areas!

I'm on the waitlist for the GLVA - what do I need to do?

You'll be notified if space becomes available in the lead up to the event. If not, please come see us just before the headliner starts and we will be able to advise if we have extra space. You can still make use of our other facilities.

Please let us know if you require any assistance throughout the day.

What to Expect When You Get to the GLVAs

- You will go to the check-in/information point at the entrance to the accessible platform and speak to our staff.
- They will ask for your name and check your wristband.
- They will direct you to the Ground Level Viewing Area.

Ground Level Viewing Area - Points to Note

- **One person can accompany each accessibility customer in the Ground Level Viewing Area** unless otherwise agreed due to access requirements.
- The Ground Level Viewing Area is **mainly standing** with the option of seating for short periods of time. Please be mindful of those around you.
- **Walkways must be kept free** for Health and Safety reasons. There will be **no standing/dancing allowed in these areas** and stewards may ask you to move elsewhere.
- **Seating in the Ground Level Viewing area is reserved for those with accessibility requirements.** Companions are welcome to have a seat if there is availability; however, if there are no free seats, please ensure you give up your seat to those with accessibility requirements.
- For the comfort and enjoyment of all customers using the facilities, **smoking/use of e-cigarettes/vapes is not permitted** in the Ground Level Viewing Area. You can come and go as you wish.
- **No abuse of the Essential Companion wristband** or this will be revoked.
- Please remember that your behaviour can affect the experience of those around you. Any aggression or abuse, physical or verbal, directed towards our staff or other fans will not be tolerated.
- **Please report any spillages** to the stewards.
- Ear Plugs will be available from our staff should you require them.
- We recommend that you **stay in the Ground Level Viewing Area for a short period of time** at the end of the night to ensure that walkways are clear and you can exit the event safely.

Accessible Toilets

There will be accessible plastic units located at the **Main Stage Accessible Platform** and around the event site for the use of fans with access requirements.

If you have any issues regarding functionality, cleanliness, or access to the toilets, please **alert a member of staff** so we can get them operational as quick as possible.



VIP Accessible Toilets

There will be an accessible toilet unit in the VIP area. This will be the same standard as the other VIP toilets, with running water and a ramp.

Ways to Access Accessible Toilets

- Show your Accessible Wristband (collect at box office or main stage accessibility areas).
- Show other supporting documentation.
 - Radar Key
 - Medical IDs
 - 'Just Can't Wait' Cards*



* Please note we do not issue these cards but you can find out more about the 'Just Can't Wait' card and how to get one [HERE](#).

Changing Places Toilet

We are very happy to have **Pamiloo** on board for Pepsi MAX presents TRNSMT, providing customers with changing places and hoist toilets in the General Admission area.



- It is **not the responsibility of PAMIS staff or volunteers to assist people** to use Changing Places toilet facilities. The Pamiloo is intended for use by accessibility customers who require the assistance of a PA/Companion to use the toilet or have their continence pad changed.
- The **hoist is not for independent use**. Anyone wishing to use the Pamiloo/Mobiloo should be **accompanied by a PA/Companion** who is familiar with the disabled person's needs and with the use of specialist equipment including hoists and changing benches.
- If a person is in any doubt how to use the equipment, they will not be admitted to use the facility. Users may be asked to self-declare that they are familiar with the use of equipment, either verbally or in writing, before access is granted.

For more information for Pamiloo check out the below.

<https://pamis.org.uk/services/pamiloo/>

Other Facilities

Hearing Loops



A portable hearing loop is installed at all box office locations.

Assistance Dogs



We welcome assistance dogs to TRNSMT as long as they have been specifically trained to assist you, only use the toilet in a designated spending area and behave in a way that is appropriate around other customers. If you require a dog spending area on site, please email your request within a reasonable time frame to access@trnsmtfest.com.

Wheelchair Charging



There will be a standard outlet available for wheelchair charging on the Accessible Platform. If you require this, please let us know in advance of the show or speak to a member of the team on the day. You will have to bring your own charging cable to use this

Lowered Counters

There will be lowered counters where possible at bars, merchandise stands, and some food outlets. Provisions will be made where lowered counters are not available.

Accessible Bar Lane



There will be an accessible lane at the main bars with a lowered counter. This will be the same lane as the exit queue. You should show your accessible wristband to use this lane. Please look out for signage and ask stewards for assistance if required.

Accessible Bar



There will be an exclusive accessible bar in the accessible compound next to the Raised Accessible Platform and Ground Level Viewing Area. This will be signposted on the day.

Alternative Access to Performances

Visual

British Sign Language Interpretation



We will provide British Sign Language Performance Interpretation for performances on the Main Stage on Sunday (21/06). If you would like more information on this or to make use of this service, please speak to our Accessibility team on the day or reach out in advance on access@trnsmtfest.com.

Live Captioning



We provide Live Captioning upon request at our events. This will be available for all performances on the Main Stage for the three days of TRNSMT and will be located at the Main Stage accessible area. If you would like more information on this or to make use of this service, please speak to our Accessibility team on the day or reach out in advance on access@trnsmtfest.com.

Audible

Audio Description



We provide Audio Description upon request at our events. This will be available for all performances on the Main Stage for the three days of TRNSMT and will be located at the Main Stage accessible area. If you would like more information on this or to make use of this service, please speak to our Accessibility team on the day or reach out in advance on access@trnsmtfest.com.

Sensory Facilities

Sensory Backpacks

We have sensory backpacks that you can borrow while you are at the event. They contain ear defenders, sensory/fidget toys, a notepad and pen. Please ask a member of staff if you would like to use a sensory backpack and they will ask you for some details to sign one out. Please ensure you bring this back before you leave the event!

If you prefer foam earplugs, these can be provided by the platform staff.



Sensory Tent

We're thrilled to have a Sensory Tent at TRNSMT Festival this year! This space is ideal for anyone who needs a short timeout from the busy crowds and will be based at the Accessible Platform. It will have a variety of sensory tools. The sensory tent is wheelchair accessible and it will be supervised by the Welfare Accessibility Support Team.

Please note that the sensory tent has limited space, and there may be a short wait to enter.

Food and Non-Alcoholic Drinks Service*

You will be able to order food and non-alcoholic drinks using your phone. There will be a QR code (see below) displayed on the Raised Accessible Platform and Ground Level Viewing Area which you can scan to view menus, order and pay.

We will have **designated members of our Volunteer Accessibility Team from the Beatson Cancer Charity (find out more about them in the 'Your Teams' section of this guide!)** who can then get your orders of food and non-alcoholic beverages and bring them to you at the Main Stage Accessible Platform and Ground Level Viewing Area. Please ask a member of the Accessibility Team if you require this.

Pepsi MAX presents TRNSMT will have food vendors that provide **vegan, vegetarian & gluten-free dietary options**. For those with special dietary requirements beyond the concert food service, please contact us at for further information.

Merch Service*

Our volunteers can also get you merchandise from the merch stands and bring them to you at the Main Stage Accessible Platform and Ground Level Viewing Area. Please ask a member of the Accessibility Team if you require this.

Please note that if you would like to use this service, you will have to **give the volunteer your debit card** so they can purchase your items using contactless payment.

We understand if you **do not feel comfortable** doing this and can still provide you and/or your Essential Companion with the trader menus to view what's available on site.

*last orders at 9:45PM.



Your Teams

We know that every fan has different needs. Our teams are here to support you with care, respect, and understanding, so you can enjoy the event in a way that works for you.

You'll be supported by teams working together across the venue to deliver a consistent and inclusive experience from arrival through to departure.

TRNSMT Accessibility Team

We are made up of Accessibility Manager, Louise and Accessibility Supports Nina and Holly. We're responsible for all things accessibility at the events so you can come to us with any issues or questions you may have.

We'll mainly be based at the Main Stage Accessible Areas but you might see us at other accessible areas.

We'll be wearing hi-vis vests with 'DF Concerts & Events' on them.

Welfare Accessibility Team

The TLC Welfare team is there to provide assistance and comfort. They can help you find your friends, give you sun cream or give you a break from the crowd.

They wear purple hi-vis vests, so they're easy to spot. Their locations are on the cartoon map.

This year, we will have some of their team members supporting you in our accessibility areas as well so don't hesitate to ask them if you have any questions!



Stewards and Security

Their job is to keep you safe and assist you around the site. There will be a team on the Accessible Platform who may issue you with chairs and there will be hundreds more around the site. They will also be wearing yellow hi-vis vests or jackets with security company logos and numbers on them.



Volunteers

Our lovely Volunteer Accessibility Team from the Beatson Cancer Charity will be there for you throughout your time at the event. Whether they're welcoming you at the entrances, giving you directions or fetching you food, non-alcoholic drinks and merchandise once you get to the Accessible Platform, they'll be a friendly face you can speak to at any time! They'll be wearing bright yellow T-Shirts with the Beatson Cancer Charity logo, so you'll not have any trouble spotting them if you have any questions or simply want to have a wee chat! They'll also have a photo-opp on site in our Reset area, where you can get some cracking photos while getting more information about their work and upcoming events, if you want to pop by!



Beatson Cancer Charity supports people affected by cancer, every step of the way. They make the journey easier by transforming the way cancer care is funded and delivered. They provide services, as well as funding specialists, research and education to invest in a better future for cancer patients and their families. You can find out more about them and their upcoming events on: <https://www.beatsoncancercharity.org>.

Medical Assistance and Welfare

First Aid and Medical



In the unfortunate event that you're injured or require medical attention, the first aid team will be roaming the festival. There will also be a medical tent on-site.

If you require urgent medical attention, please alert a member of staff who can assist you.



trout.book.fines

Welfare Team

The TLC Welfare team is there to provide assistance and comfort. They can help you find your friends, give you sun cream or give you a break from the crowd. They wear purple hi-vis vests, so they're easy to spot. Their locations are on the cartoon map.



recent.ever.causes

Crew 2000 - Wellbeing Area



This location at the event allows customers to **remove themselves from the crowd to de-sensitise and chill out** and highly trained wellness and crisis support teams from **Crew 2000**. A safe hub and quieter area – have a chat, chill out, take a break, relax, hydrate and re-energise. Please speak to a Steward, Accessibility Volunteers or Accessibility Manager for more information on where to find this area or refer to the cartoon map.



Get in Touch

We want you to enjoy Pepsi MAX presents TRNSMT, but we appreciate that we may not have covered everything you need or wish to know about the event. If you have any questions, then please don't hesitate to get in touch with our accessibility team by emailing access@trnsmtfest.com or calling 0141 674 9444.

Please note on show days, our emails and phone line will not be monitored as we will be working at the event. If you arrive at the event and have questions, please approach a Steward, Supervisor or a member of the Accessibility Team for assistance. They will do their best to help you.

We're always looking at ways to improve accessibility at our events. That means listening, learning, and continuing to evolve how we deliver inclusive live experiences. **We welcome and encourage all feedback from our attendees.** If you need support at any time, please speak to a member of our team. We are here to help and will always do our best to resolve any issues quickly and effectively, so you can focus on enjoying the event.

We will be sending out a post-event survey to get your thoughts on our accessible facilities as we want to make our events as accessible as we can. However, if you want to get in touch, please email us at access@trnsmtfest.com.

We hope you have a fantastic time at Pepsi MAX presents TRNSMT and don't forget to tag/mention us in your photos from the concert on social media or send them across to us via email.

    @TRNSMTfest

Looking forward to seeing everyone and don't forget to say hello!

Best Wishes,

The TRNSMT Accessibility Team

Louise, Nina & Holly

Remember to download the TRNSMT 2026 app to keep up to date on Stage Times, Lineup, Map, News, Information, Merchandise, Official Partners, VIP info and much more!

